

Huw Lewis AC / AM
Y Gweinidog Tai, Adfywio a Threftadaeth
Minister for Housing, Regeneration and Heritage



Llywodraeth Cymru
Welsh Government

Eich cyf/Your ref
Ein cyf/Our ref HL/06023/12

FAO - William Powell AM
Petitions Committee
National Assembly for Wales
Ty Hywel
Cardiff Bay
Cardiff
CF99 1NA

6 August 2012

Dear William

Thank you for your letter of 24 July regarding a petition received by the Petitions Committee from residents of Kennard Court, a sheltered accommodation for older people owned Bron Afon Community Housing.

I note with some concern the issues raised by the residents of Kennard Court.

I have asked my Regulation Team, responsible for regulation of this Association, to take into consideration the issues and concerns you have raised and monitor its performance. Any regulatory concerns relating to the Association's performance on governance, financial management or landlord services will be included in the regulatory assessment report which will be published on both the Welsh Government and Association's websites respectively.

I regret that I am unable to provide any further assistance in this matter except I would like to take this opportunity to also mention that should the residents remain dissatisfied with the way in which their landlord has dealt with their complaints then they have a right to ask the Public Services Ombudsman for Wales to undertake an independent investigation. Contact details for this service are set out below:

Bae Caerdydd • Cardiff Bay
Caerdydd • Cardiff
CF99 1NA

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English Enquiry Line 0845 010 3300
Llinell Ymholiadau Cymraeg 0845 010 4400
Correspondence.huw.lewis@wales.gsi.gov.uk

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Public Services Ombudsman for Wales
1, Ffordd Yr Hen Gae
Pencoed
CF35 5LJ

Telephone: 01656 641150. Further details about this service can also be found at
<http://www.ombudsman-wales.org.uk/>

Thank you once again for brining this matter to my attention.



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